Coolabah Shades Aust. Pty. Ltd
10A Capella Crescent
Moorabbin, Vic, 3189
Tel: 0413 661 575
info@coolabahshades.com.au
www.coolabahshades.com.au

Folding Arm Awning Warranty

Coolabah Shades warrants the installation, fixtures and fixings of the Folding Arm Awning for a period of two years from the date of installation.

Covered by Warranty

• All Installations are covered by a 2-year workmanship warranty. This includes the hardware, & fixings.
• The fabric & motor (if applicable) comes with an independent warranty direct from the relevant manufacturers.
• The Awning frame comes with an independent warranty direct from the relevant manufacturers, in cases where a warranty claim is made outside the 2-year installation warranty, a service call charge will apply to remove and refit the faulty component unless otherwise stated on the manufacturer's warranty statement.

Awnings

Global Awnings- 5 Years (covers Australia, 2020, Base Plus, Armony Plus and Gennius Patio Awnings)
Turnils Awnings- 5 Years (covers FA 40 Siroco series awnings, Cabrera)
Lewens Awnings- 5 years (covers Kompakt, Millenium, Titan Flex)

Fabrics

10 year warranty, (covers Sattler, Recacril, Docril, Dickson)
(Pro Rata warranty applies, see below for more details)

Motors

5 year warranty, (covers Becker & Somfy)

Remote controls

2 year warranty, (covers Becker & Somfy remotes and sensors)

Not Covered by Warranty

- Spillage of chemicals on the fabric and/or cleaning of the fabric with chemicals are not covered by this warranty.
- Existing Awning frame & components are not covered by this warranty
- The warranty does not cover such damage caused by strong winds, storms, hailstorm, earthquake, fire, lightening, vandalism, misuse or damage caused by animals. It is advisable that the awning is retracted when strong winds are forecast.
- Damage caused to the awning where a sensor is fitted and the sensor fails to retract the awning in time.

Regularly inspecting your awning

Awnings spend all the time being exposed to the elements and vibrations from wind, although very rare some components or bolts may work themselves loose. It is recommended that you should regularly give your awning a visual inspection to make sure no components or bolts are not working loose. Tighten any loose bolts you may find, if unsure or are unable to inspect or tighten bolts on your awning, please call out office to arrange a service call (service call fee applies)

Pro Rata Warranty on Fabric

If a fabric has a warranty period of 10 years, then for example, if a warranty claim is made on the fabric after 5 years, and the fabric supplier deems the claim to be valid, then the supplier will reimburse 50% of the cost of the fabric, if a claim is made after 9 years, then 10% of the cost of the fabric will be reimbursed. Manufacture costs of the fabric into a blind after our 2-year warranty is not included and service call fee will apply.